National Perspectives

Turn broad policy and financing conversations into specific questions about access, accountability, and family experience.

Moderated by Will Jones

The panel brought national policy, financing, data, and community perspectives into the same conversation. Across different viewpoints, a practical theme emerged: broad priorities become useful when they are connected to a particular service gap, partner, decision, and intended result.

Discussion of Medicaid and other resources highlighted the distance that can exist between a funding arrangement and the supports families need. Participants also examined organizational sustainability and the risks that contracts and implementation place on community providers.

The conversation emphasized useful information and outcomes beyond compliance alone. Important knowledge can remain buried in narrative records or disconnected systems. Better information is most useful when it helps partners understand a need, change a response, and explain the result.

The panel also returned to community and family supports and the need to explain CBC plainly. Policymakers and community members cannot be assumed to understand the model, the services involved, or the roles of different organizations.

Put the learning to work

- Translate one policy priority into an operational question: whose need, which gap, which partner, and what decision?
- Pair an access or outcome measure with the family experience it is intended to represent.
- Prepare a concise explanation of the CBC role and what a public or community partner can do next.

Questions for your team

What would change for a family if this priority were implemented well? Which decision needs better evidence or a different partner at the table?

Proposed CY2027 connection

February and May LX; State/Federal Government, CFO, and CQO discussions; September evidence synthesis.

Source and coverage: Transcript excerpt from the opening through 90:33. Later incidental conversation excluded. Themes are synthesized across the panel without attributing uncertain speaker labels.