GATHERED STRONG
SEDGWICK COUNTY

FROM SILOS TO SYSTEMS: BUILDING A COMMUNITY CONTINUUM OF CARE

GATHERED STRONG SEDGWICK COUNTY-AN EXPERIMENT IN RADICAL COLLABORATION

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The Problem

COMMUNITIES DON'T LACK CARING PEOPLE

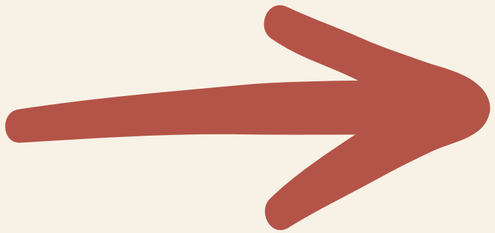
WHAT WE OFTEN SEE:

- DUPLICATE EFFORTS
- SERVICE GAPS
- FAMILIES RETELLING THEIR STORY
- ORGANIZATIONS COMPETING FOR RESOURCES
- PROVIDERS UNAWARE OF AVAILABLE SUPPORTS

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The Shift

FROM PROGRAMS TO INFRASTRUCTURE

PROGRAM  NETWORK  SYSTEM

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Start with Relationships

TRUST BEFORE STRATEGY

PEOPLE COLLABORATE WITH PEOPLE THEY KNOW.

BEFORE ASKING:

- WHAT SHOULD WE DO?

ASK:

- WHO NEEDS TO BE IN THE ROOM?



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Create a Shared Vision

ORGANIZATIONS HAVE MISSIONS.

COMMUNITIES NEED A SHARED VISION.

QUESTIONS:

WHAT FUTURE ARE WE BUILDING?

WHAT OUTCOMES MATTER?

WHAT WOULD SUCCESS LOOK LIKE?

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Build Action Networks

LARGE GROUPS IDENTIFY OPPORTUNITIES

SMALL GROUPS CREATE CHANGE

HIGHLIGHT:

YOUTH EMPOWERMENT ACTION NETWORK

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Listen to those being served and serving

THE PEOPLE CLOSEST TO THE PROBLEM ARE CLOSEST TO THE SOLUTION

TOO OFTEN:

ADULTS/PROVIDERS MAKE DECISIONS

THOSE SERVED ADAPT TO SYSTEMS

INSTEAD:

THOSE SERVED INFORM SYSTEMS

SYSTEMS ADAPT TO THOSE SERVED

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Measure what Matters

FOCUS ON:

CONNECTIONS CREATED

COLLABORATION INCREASED

BARRIERS IDENTIFIED

FAMILY EXPERIENCE IMPROVED

OUTCOMES INFLUENCED

MEASURE RELATIONSHIPS, NOT JUST ACTIVITIES

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Lessons From The Journey

WHAT WORKED ✓

- CONSISTENT CONVENING
- SHARED OWNERSHIP
- QUICK WINS
- CUSTOMER VOICE
- RADICAL CELEBRATION

WHAT DIDN'T WORK ✗

- TRYING TO DO EVERYTHING
- OVER-STRUCTURING TOO SOON
- ASSUMING PEOPLE UNDERSTOOD THE VISION
- MEASURING TOO LATE

MEASURE RELATIONSHIPS, NOT JUST ACTIVITIES

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Ecosystem Mapping Activity

WHO ALREADY EXISTS?

- GOVERNMENT
- SCHOOLS
- CHILD WELFARE
- BEHAVIORAL HEALTH
- FAITH COMMUNITIES
- BUSINESSES
- FAMILIES WITH LIVED EXPERIENCE

WHO IS MISSING?

TAKE THE NEXT 2-3 MINS TO REVIEW THE ECOSYSTEM MAPPING WORKSHEET FOR YOUR AREA

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Call to Action

START SMALL. START NOW

WITHIN THE NEXT 30 DAYS:

1. IDENTIFY FIVE KEY PARTNERS
2. CONVENE A CONVERSATION
3. LISTEN TO THOSE SERVED
4. BUILD ONE ACTION NETWORK

"A CONTINUUM OF CARE IS NOT SOMETHING YOU BUILD FOR A COMMUNITY. IT'S SOMETHING YOU BUILD WITH A COMMUNITY"

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Let's Stay Connected

START SMALL. START NOW

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